



**\*\*A DIVISION OF MCGILL EQUIPMENT\*\***

To our Valued Customers regarding the COVID-19 Virus

Since the beginning of the COVID-19 outbreak, we have been carefully monitoring the progression of the virus and listening closely to the advice of Canada's public health authorities and respected government officials. As you may know, the Ontario government has ordered the closure of all non-essential businesses in the Province of Ontario effective Tuesday, March 24, 2020 at 11:59pm.

**York/Simcoe Region Equipment has been deemed an essential service and is exempt from this order.**

**We are open for business and ready to service our customers.**

In order to protect our staff, we are trying to limit social interactions at both locations. Please call in advance to schedule the pickup or drop off of equipment. When possible please place orders by telephone.

We are working with Ontario Public Health and respecting all recommendations, we are taking the following precautions to protect our employees, customers and the general public:

- We are maintaining a high level of sanitization within each department. Disinfectant wipes and spray are used to clean desktops, phones, doorknobs and other commonly touched surfaces.
- If you are showing any symptoms of the COVID-19 virus, or have returned from international travel in the past 14 days, or have been exposed to someone who meets this criteria, we ask that you do not visit our locations.
- Part pick-ups and machine drop-off & pick-ups and service will continue – please call or email ahead to make arrangements. There will be limited access to the front area for parts pick-up.
- We ask that everyone follows the recommended personal and hand hygiene guidelines.
- Please maintain a minimum physical distance of 6ft from other individuals.

We are continuing to monitor the situation closely and will update you of any significant changes in our operations as warranted. Thank you for your continued support as we all work through this unprecedented event together.

Thank you, from the staff and management of York/Simcoe Region Equipment Centre.